## SCANS COMPETENCIES

Effective workers can productively use:

#### RESOURCES

Allocating time, money, materials, space, and staff.

## INTERPERSONAL SKILLS

➤ Working on teams, teaching others, serving customers, leading, negotiating, and working well with people from culturally diverse backgrounds.

## **INFORMATION**

Acquiring and evaluating data, organizing and maintaining files, interpreting and communicating, and using computers to process information.

## **SYSTEMS**

➤ Understanding social, organizational, and technological systems, monitoring and correcting performance, and designing or improving systems.

## **TECHNOLOGY**

> Selecting equipment and tools, applying technology to specific tasks, and maintaining troubleshooting equipment.

## FOUNDATION SKILLS

#### BASIC SKILLS

➤ Reading, writing, arithmetic and mathematics, speaking, and listening.

#### THINKING SKILLS

The ability to learn, to reason, to think creatively, to make decisions, to solve problems.

# PERSONAL QUALITIES

Individual responsibility, self-esteem and self-management, sociability, and integrity.